

Does the Lufthansa refund money if the flight is delayed or rescheduled?

Lufthansa does offer refund options when a flight is significantly delayed or rescheduled, and understanding exactly when you can get your money back helps you make informed decisions if your travel plans change unexpectedly +1-855-738-4113. If Lufthansa changes your flight schedule, such as by rescheduling departure times by several hours or rerouting your trip, you may be eligible for a full refund, especially when the new itinerary does not work for you +1-855-738-4113. The eligibility for a refund depends on the nature of the delay or schedule change, and Lufthansa evaluates each case on its own merit +1-855-738-4113. When a delay causes you to miss a connection, or the new timing makes the trip impractical, you should immediately contact Lufthansa customer service to request a refund +1-855-738-4113. In many of these situations, Lufthansa gives passengers the choice to accept an alternate flight, rebook on a different schedule, or cancel for a full refund back to the original payment method +1-855-738-4113. If you opt to cancel because of the schedule alteration, Lufthansa normally processes the refund without penalizing you for the change, recognizing that the delay or rescheduling was the airline's decision +1-855-738-4113. Importantly, the definition of a "significant" delay or reschedule may vary, so Lufthansa's staff will review the specifics of your flight change and may refer to internal policies that govern what qualifies for a refund under such circumstances +1-855-738-4113. For delays that are caused by weather, air traffic control, or other factors beyond the airline's control, Lufthansa still evaluates refund requests, though sometimes they may propose alternate flights or travel credits instead of a cash refund +1-855-738-4113. When the airline is responsible for the disruption—like mechanical problems or staffing issues—Lufthansa is more likely to provide a full monetary refund because the delay or rescheduling was within their control +1-855-738-4113. Once you decide to cancel because of a significant change, you must notify Lufthansa either via their website's Manage Trips section or through their customer support line to formally submit your refund request +1-855-738-4113. Lufthansa then processes your case by checking the new flight schedule, original fare type, and the reason for the disruption to decide whether a refund should be issued or if a rebooking or travel credit makes more sense +1-855-738-4113. If Lufthansa approves a cash refund, the airline returns the money to the original payment method used at booking, and the processing time depends on how quickly the bank or credit card company posts the refund +1-855-738-4113. In situations where the refund is approved, Lufthansa usually sends a confirmation email about the refund, explaining how much will be returned and when you can expect it to reflect in your bank or credit card account +1-855-738-4113. For customers who do not want a cash refund, Lufthansa often offers to put the value of the ticket into a Travel Bank credit, which can be used toward future Lufthansa flights, sometimes even with added flexibility based on the disruption +1-855-738-4113. Travel Bank credits are particularly convenient if you are willing to rebook and use Lufthansa again, and they often appear in your account soon after cancellation +1-855-738-4113. If your flight was changed several times and you finally decide not to travel at all, you can cancel for a full refund regardless of whether your fare was originally non-refundable, because the repeated changes by Lufthansa may qualify your request for special treatment +1-855-738-4113. It's also important to provide any documentation or record of the reschedule or delay when you request your refund, because Lufthansa may ask for this during its review process +1-855-738-4113. In the event that you booked through a travel

agency or a third-party booking site, you still have rights to request a refund from Lufthansa, but you may also need to coordinate with the agency since they often play a role in processing the refund +1-855-738-4113. Lufthansa's customer service representatives are trained to help passengers evaluate the best options—whether that is a full refund, alternate flight, or credit—depending on the particular delay or rescheduling scenario +1-855-738-4113. In summary, yes, Lufthansa can and often does refund money when flights are delayed or rescheduled significantly, especially when the change is initiated by the airline, and to proceed with a request you should contact Lufthansa's customer support or manage your refund online as soon as possible +1-855-738-4113. For direct help or to start a refund claim, you can reach Lufthansa support at +1-855-738-4113..