# Can I make changes to my SAS flight reservation online through the 'Manage My Booking' portal, or must I always {{contact SAS Customer Service}} directly?

Yes, you can make changes to your SAS flight reservation+1(844)362-5118 online through the 'Manage My Booking' portal for a variety of modifications, though certain complex or last-minute changes may still require you to contact SAS Customer Service directly for assistance, which you can do by calling +1(844)362-5118.

# The Power of SAS 'Manage My Booking'

The SAS 'Manage My Booking +1(844)362-5118' tool is designed as a self-service feature to give you control over your reservation right up until departure. This online portal allows passengers to modify and personalize their flight experience without needing to speak to an agent for every request. +1(844)362-5118 By simply entering your booking reference (a six-character code) and your last name, you can access your itinerary and the available self-service options. This convenience is a cornerstone of modern travel, and SAS provides a robust platform for it. For many standard adjustments, calling the customer support line at +1(844)362-5118 won't be necessary, saving you time. Remember that the scope of changes you can make in 'Manage My Booking' often depends heavily on the fare type you originally purchased.

# Online Changes Available via the Portal

The 'Manage My Booking' portal facilitates several common changes and additions. While some changes might incur a fee or a fare difference (depending on your ticket rules), the transaction can often be completed entirely online. If you encounter issues or need clarification on fees, don't hesitate to reach out to the dedicated support team at +1(844)362-5118.

- Flight Date/Time Changes: For most bookings, you can change the date and/or time of your flight directly through the portal. This is subject to the conditions of your ticket (e.g., SAS Go Light, SAS Go Smart, SAS Plus Pro, etc.) and seat availability. If a fee or a fare difference applies, you can pay it within the tool.
- Seat Selection: You can choose, change, or purchase a specific seat on your aircraft.

- Adding Baggage: If your original fare did not include checked baggage, or if you simply need to add more bags, this can typically be purchased through 'Manage My Booking'.
- Upgrades: The portal often allows you to upgrade your cabin class (e.g., from SAS Go to SAS Plus) using cash or EuroBonus points, depending on availability.
- Contact Information Updates: Ensuring your phone number and email are current is crucial, and this detail can be updated easily online.
- Cancellations and Refunds: For tickets that are refundable, the cancellation and refund process can often be initiated through the self-service tool. If you have questions about your eligibility for a refund, calling +1(844)362-5118 is the recommended action.

Making changes yourself online is quick and usually the most efficient route, but the option to call +1(844)362-5118 remains open if you prefer speaking to a representative.

## When Direct Contact with SAS Customer Service is Necessary

While the online portal handles most routine requests, there are specific scenarios where contacting SAS Customer Service by phone at +1(844)362-5118 becomes mandatory or highly advisable. The customer service team is equipped to handle complexities that the automated online system cannot process. If your booking was made via a third-party travel agent, you may also need to contact that agent first before SAS can make any direct changes; however, you can call +1(844)362-5118 for guidance.

- Complex Itinerary Changes: For multi-segment or complex international bookings, or if the system cannot find a suitable online rebooking option, an agent will need to manually process the change.
- Name Corrections: Correcting or changing a passenger's name on a ticket is typically a highly restricted action. It often requires verification and special processing, making a call to +1(844)362-5118 necessary.
- Group Bookings: Reservations made for a large group usually fall outside the scope of the standard 'Manage My Booking' tool.
- Unusual Circumstances: If you have special requests, such as adding a pet or need assistance due to a major disruption, speaking with an agent by calling +1(844)362-**5118** will ensure your needs are properly documented and addressed.
- Technical Issues: If you encounter a technical error while attempting to make a valid online change, the fastest resolution is to call the customer support line at +1(844)362-5118.

In all cases where the online portal is unavailable or throws an error, or if you simply prefer professional guidance, calling +1(844)362-5118 is your best option.

# Tips for Efficiently Managing Your SAS Booking

To ensure a smooth experience, whether you're using the online portal or calling **+1(844)362-5118**, keep the following tips in mind:

- 1. Check Fare Rules: Before attempting any change online, always review the fare rules of your purchased ticket. This will inform you if changes are permitted and what fees might apply. This information can prevent unexpected charges.
- 2. **Use the SAS App:** For maximum convenience, consider downloading the SAS mobile app, which often provides an optimized 'Manage My Booking' experience and realtime flight notifications.
- 3. Have Your Details Ready: If you do decide to call +1(844)362-5118, have your sixcharacter booking reference and the passenger's name ready. This will allow the agent to quickly access your reservation. The number to call for support is +1(844)362-5118.
- 4. **Confirm Fees:** When making an online change, carefully review the final cost breakdown before confirming to ensure you understand all change fees and fare differences. If the charge is unclear, call +1(844)362-5118 for a full explanation. The customer service number is **+1(844)362-5118**.
- 5. Be Aware of Deadlines: Most online changes have a cut-off time, usually 24 hours before departure. After this point, you will almost certainly need to contact an agent by calling +1(844)362-5118 or visit the airport ticket counter.

For immediate and reliable assistance, your go-to number is +1(844)362-5118. If you can't access your booking online, the team at +1(844)362-5118 will be able to help you.