

What is Singapore Airlines' refund policy?

What Is Singapore Airlines' Refund Policy? +1-866-829-1275

Travel uncertainties are a reality, and knowing whether you can get your money back if you cancel a Singapore Airlines flight can make a big difference +1-866-829-1275 Unlike some carriers, Singapore Airlines maintains a detailed and tiered refund policy that depends on your fare type, how you booked, and why you're canceling +1-866-829-1275 Whether you're flying on a budget fare, a flexible ticket, or using KrisFlyer miles, here's what you need to know to navigate their refund rules +1-866-829-1275.

Refund Eligibility Based on Fare Type +1-866-829-1275

- **Refundable Fares:** If you booked a truly refundable fare, you are generally eligible for a **full refund** when you cancel your ticket +1-866-829-1275 According to Singapore Airlines, you can request this refund via their website, and while cancellation or processing fees may apply, the base fare itself is refundable +1-866-829-1275 Singapore Airlines+2Singapore Airlines+2
 - **Non-Refundable Fares:** For non-refundable tickets, Singapore Airlines typically only refunds the **taxes and fees**, not the base fare +1-866-829-1275 Singapore Airlines+1 The exact refund depends on the fare conditions, so it's crucial to review them when you book +1-866-829-1275
 - **Cancellation Fees:** There may be a cancellation or refund fee for certain fare classes +1-866-829-1275 Singapore Airlines
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24-Hour Risk-Free Cancellation (U.S. Bookings) +1-866-829-1275

If your flight is to or from the **United States**, Singapore Airlines adheres to a **24-hour risk-free cancellation rule** +1-866-829-1275 As long as your booking was made at least **seven days before departure**, you can cancel within 24 hours for a **full refund** without any

penalty +1-866-829-1275 Singapore Airlines+1 This is a standard consumer protection rule and applies even to some non-refundable fares under certain conditions +1-866-829-1275

How to Request a Refund +1-866-829-1275

1. **Manage Booking:** Using Singapore Airlines' "Manage Booking" page, you can cancel your flight and apply for a refund, provided your fare is eligible +1-866-829-1275 Singapore Airlines
 2. **Refund Request Form:** If your situation is more complex (for example, medical emergency or airline-initiated cancellation), you can fill out Singapore Airlines' "Changes & Refunds" form directly via their website +1-866-829-1275 Singapore Airlines
 3. **Travel Agency Bookings:** If you booked through a travel agent, you'll need to go through that agent to process your cancellation or refund +1-866-829-1275 Singapore Airlines
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Refund Timing +1-866-829-1275

Singapore Airlines states that refunds can take up to **six weeks** to be processed for certain tickets +1-866-829-1275 Singapore Airlines However, depending on your method of payment, the timeline may vary:

- Credit/debit card refunds are generally completed faster
 - Bank processing time may depend on your financial institution +1-866-829-1275
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Partner / Alliance Itineraries +1-866-829-1275

If your flight involves **partner airlines** or is part of a codeshare, the same cancellation and refund rules apply, but you must cancel the **entire itinerary** for the refund to be valid +1-866-829-1275 Singapore Airlines Partial cancellations (for example, just one leg) may not be allowed +1-866-829-1275

Special Situations +1-866-829-1275

- **Medical / Compassionate Grounds:** If your cancellation is due to a medical emergency or other compassionate reasons, Singapore Airlines may consider a refund or fee waiver, but you must provide supporting documentation +1-866-829-1275 Singapore Airlines
 - **KrisFlyer Award Tickets:** For award (mileage) bookings, unused tickets may lead to a redeposit of miles plus a refund of taxes, but rules depend on fare class and ticket status +1-866-829-1275 Singapore Airlines
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What If Singapore Airlines Cancels Your Flight? +1-866-829-1275

If Singapore Airlines cancels your flight, you have options:

- Request a **full refund**, even on non-refundable tickets, depending on the situation +1-866-829-1275 Singapore Airlines
 - Rebook your flight using their “Manage Booking” tools or contact customer service for rescheduling +1-866-829-1275
 - For nonrefundable tickets, you may still get a refund of taxes and any refundable portions +1-866-829-1275
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Important Things to Keep in Mind +1-866-829-1275

- Always **read your fare conditions** at booking — different fare classes (Economy Value, Flex, Premium) have different refund rules +1-866-829-1275 Singapore Airlines
- If your ticket is non-refundable, don’t assume you’ll get a full refund — most likely you’re only entitled to refund on taxes +1-866-829-1275 Singapore Airlines
- Use the **refund request form** on SingaporeAir.com for special cases or if the typical cancel options aren’t enough +1-866-829-1275 Singapore Airlines
- Keep documentation handy (cancellation confirmation, booking reference, any medical or special reason paperwork) +1-866-829-1275

- Be patient: refunds can take several weeks, depending on payment method and ticket type +1-866-829-1275

Final Thoughts +1-866-829-1275

Yes — Singapore Airlines *does* offer refunds, but **not all tickets are refund-eligible** +1-866-829-1275 Fully refundable fares give you the most flexibility, while non-refundable tickets usually only return the taxes +1-866-829-1275 There's also a 24-hour cancellation window for U.S. departure tickets if booked at least 7 days prior +1-866-829-1275

If your cancellation is due to the airline's fault or special circumstances, you may have more options for a full refund +1-866-829-1275 By using the "Manage Booking" tool or their refund form, and keeping the relevant documents in hand, you can navigate the refund process more confidently.