



Birmingham-Jefferson County Transit Authority
P.O. Box 10212
Birmingham, AL 35202-0212

Phone: 205- 961-5614

Steps to Acquire Visitor Privileges

It is important to notify the BJCTA/MAX Paratransit Department of your anticipated arrival date as soon as possible. Your request will be processed no later than the day after you make your request. As a visitor you are allowed 21 days of service. To be transported in our city you will need to:

1. Persons Currently Certified for Paratransit Service

- a. Provide your eligibility card from transit agency in your city or
- b. Request that your transit agency send your eligibility information to us

2. Persons Requesting Presumptive Eligibility

- Available to individuals with disabilities who have not been certified by a Paratransit provider
- Individuals must provide place of residence and nature of disability that meets eligibility requirements.
 - Visitors without ADA paratransit eligibility from another transit agency may self-certify that they have a disability that prevents them from using fixed route service. BJCTA will provide visitor eligibility for up to 21 days within a 365-day period. No additional documentation is required.

For additional Information please call:

Phone Number 205-961-5614 or Alabama Relay 711

For in person request visit our ADA Office at:

BJCTA/MAX
1801 Morris Avenue
Birmingham, AL 35203

3. Acquire Fare: (One Way Ticket \$2.00)

- You should have valid fare when you board the Paratransit vehicle.
- You, or a designee, can purchase tickets from Central Station.
- You may use cash when boarding the bus. We request that you have exact fare because operators do not carry cash.

For in - person ticket pick up:

Central Station
1701 Morris Avenue
Birmingham, AL 35203

Tickets purchased by mail using a check or money order (tickets are \$2.00 each).

BJCTA/MAX Finance Department
1801 Morris Avenue
Birmingham, AL 35203

4. Scheduling Transportation

- a) To schedule transportation please dial (205) 521-0101 and when prompted select option (2). Passengers with vision loss or hearing impairments should use Alabama Relay 711.
- b) Call the Scheduling Department by 5:00 p.m. the day before your trip to schedule your ride
- c) Trips can be scheduled up to 14 days in advance.
- d) Please provide address for pick up and drop off as well as times requested.
- e) Inform scheduler if you will have a PCA, companions or service animal.

If you will be in our jurisdiction and will require more than the 21 days of service you may complete a Paratransit application, and a Paratransit Riders Guide will be provided upon request.