



Birmingham, Jefferson County Transit Authority  
P.O. Box 10212  
Birmingham, AL 35202-0212  
Phone: 205- 961-5614 ext.1029

## **Steps to Acquire Visitor Privileges**

It is important to notify the BJCTA/MAX Paratransit Department of your anticipated arrival date as soon as possible. As a visitor you are allowed 21 days of service. To be transported in our city you will need to:

### **1. Persons Currently Certified for Paratransit Service:**

- a. Provide your eligibility card from transit agency in your City or
- b. Request that your transit agency fax your eligibility information to us

### **2. Persons Requesting Presumptive Eligibility**

- Available to individuals with disabilities who have not been certified by a Paratransit provider
- Individuals must provide place of residence and nature of disability that meets eligibility requirements.

For additional Information

Phone Number (659)903-2409 ext.1029 or Alabama Relay 711

For in person request visit our ADA Office at:

BJCTA/MAX  
1801 Morris Avenue  
Birmingham, AL 35203

### **3. Acquire Fare: (One Way Ticket \$2.00)**

- You should have valid fare when you board the Paratransit vehicle.
- You, a friend or family member, or a person of your choice can purchase tickets from Central Station for you.
- You may use cash when boarding bus. We request that you have exact fare because operators do not carry cash.

For in person pick up:

Central Station  
1701 Morris Avenue  
Birmingham, AL 35203

Tickets purchased by mail using a check or money order (tickets are \$2.00 each).  
BJCTA/MAX Finance Department  
1801 Morris Avenue  
Birmingham, AL 35203

#### **4. Scheduling Transportation**

a. To schedule transportation please dial (205) 521-0180 and when prompted select option (2). Passengers with vision loss or hearing impairments use Alabama Relay 711

b. Call the Scheduling Department by 5:00 p.m. the day before transportation is needed.

c. Trips can be scheduled up to 5 days in advance.

d. Please provide address for pick up and drop off as well as times requested.

e. Inform scheduler if you will have a PCA, companion or service animal.

If you will be in our jurisdiction and will require more than the 21 days of service you may complete a Paratransit application, and a Paratransit Riders Guide will be provided upon request.

Effective 12/16/14  
Revised 1/23/17  
11/29/2021