

Max Transit Implements Safety Measures for Operators & Customers

BIRMINGHAM, Ala. (March 23, 2020) —We have taken the concerns of our operators into serious consideration and implemented necessary actions to help ensure their safety. Effective immediately, in efforts to protect the safety of our operators and passengers, we have blocked access to the operator seating area. Blocking the operator seating area aids us in abiding by social distancing standards for our operators and limits their exposure to passengers.

MAX Transit passengers are now being asked to use the rear door when boarding and exiting the bus. Customers who require the use of wheelchairs, may continue to use the front door for access. The Birmingham Jefferson County Transit Authority has also suspended bus fares temporarily for riders amidst the COVID-19 pandemic. The decision comes at a time when our top priority is the safety and wellbeing of our operators and riders. Suspending fares reduces overcrowding at the farebox and limits exposure to passengers and bus operators.

The transit agency has been taking steps to increase vehicle cleaning and operator safety. Operators have been provided with gloves to aid in their protection and additional equipment is planned to be purchased at this time to continue to meet their needs.

About the Birmingham Jefferson County Transit Authority

The Birmingham-Jefferson County Transit Authority is the public transportation leader in Central Alabama. The Authority averages three million riders per year and has close to 300 employees. For more information, visit www.maxtransit.org.

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