



RFP #17-11

Questions & Answers

1. Is the estimated 800 monthly hours described in the scope of services guaranteed for the 3 year term of the contract? **The 800 hours are NOT guaranteed**
2. Who is going to dispatch the contractor's vehicles and through what kind of communication device or system? **BJCTA will dispatch through mobile radio.**
3. Will ADA accessible minivans be allowed to operate under this agreement? **Yes**
4. The scope of services requires a minimum of 5 vehicles. What would cause the contractor to need more than 5 vehicles to meet the service demand outlined in the RFP? **If the contractor will not be able to meet the estimated 800 monthly hours, additional vehicles will be required.**
5. What days of the week and what hours will the contractor need to have drivers and vehicles available to service the estimated 800 monthly hours? **Monday – Friday 8am – 4pm**
6. What are the payment terms? **Net 30**
7. Will the work be daily manifested, on demand or mixed with both. If on demand can we submit on call/no service rates? **Manifested**
10. What are the expected communication devices? **Portable Radios**
11. Will Max provide fare boxes and will the contractor count and deposit or will Max collect, count and deposit? **MAX will NOT provide Fare Boxes. MAX will collect, count and deposit all cash**
12. What size ADA buses are expected? **A minimum of 25 Passengers, Minivans. Any vehicle that is ADA capable.**
13. Are drivers required to be uniformed? **YES**