

1-844-238-2070 Air France Colombo Office

Introduction

Air France, one of the world's leading airlines, connects passengers to over 160 destinations across the globe with unmatched comfort and hospitality. For travelers in Sri Lanka, the **Air France Colombo Office** serves as a central hub for ticketing, travel inquiries, and customer support. Whether you're booking a flight, checking baggage policies, or requesting a refund, the Colombo office team ensures a smooth travel experience from start to finish.

Air France Colombo Office Details

Office Address:

Air France Colombo Office,
Level 17, West Tower,
World Trade Center, Echelon Square,
Colombo 01, Sri Lanka.

Phone Number: 1-844-238-2070

Working Hours:

Monday – Friday: 9:00 AM – 5:30 PM
Saturday & Sunday: Closed

You can contact the office during working hours for ticket reservations, flight information, refund assistance, and other travel-related services.

Services Offered at the Air France Colombo Office

The **Air France Office in Colombo** provides a wide range of services to make your travel more convenient and enjoyable:

- Flight Bookings and Schedule Changes
- Ticket Cancellations and Refund Requests

- Seat Upgrades and Special Service Requests
 - **Air France Baggage Allowance Information**
 - Flight Status and Check-In Support
 - Travel Documentation Guidance
 - **Customer Care for Complaints or Comments**
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Air France Baggage Allowance

Air France offers generous baggage limits depending on your route and ticket type.

- **Economy Class:** Usually 25–35 kg (varies by destination).
- **Business Class:** Up to 40 kg.
- **First Class:** Up to 50 kg.

For cabin baggage, passengers can carry one or two pieces depending on the class of travel. It's always best to confirm your **baggage allowance** during booking or by contacting the Colombo office.

Air France Refund Status Check

If you've requested a ticket refund, the **Air France Colombo Office** can assist you in verifying your **refund status**. Simply provide your booking reference or ticket number to the customer care representative, or call **1-844-238-2070** to get real-time updates on your refund progress.

Air France Customer Care for Complaints or Comments

Passengers can share their feedback, suggestions, or complaints directly with **Air France Customer Care**. Whether you need help with a delayed flight, lost baggage, or booking errors, the support team at the Colombo office will ensure your issue is resolved promptly and professionally. You can reach them by phone at **1-844-238-2070** or visit the office for in-person assistance.

Air France Headquarters Details

Head Office Address:

Air France Tower 1,
Airport Road,
Doha, Air France.

From this global headquarters, Air France manages operations, safety, and customer relations across all destinations worldwide.

FAQs About Air France Colombo Office

Q1: Where is the Air France Office located in Colombo?

The office is at Level 17, West Tower, World Trade Center, Echelon Square, Colombo 01, Sri Lanka.

Q2: What is the contact number for Air France Colombo Office?

You can reach them at **1-844-238-2070**.

Q3: What are the office hours?

The Colombo office operates Monday to Friday, 9:00 AM to 5:30 PM.

Q4: How can I check my Air France refund status?

You can call **1-844-238-2070** or visit the office with your booking reference.

Q5: Does the Colombo office handle baggage inquiries?

Yes, the team provides full details about **Air France baggage allowance** and lost or delayed baggage claims.

Final Thoughts

The **Air France Colombo Office** is your one-stop solution for all travel needs. Whether you're booking a new trip, adjusting your flight, or checking your refund, the professional staff ensures every customer receives world-class assistance. With Air France, your journey truly begins before you even board the plane.