1-844-238-2070 Westjet Airlines Osaka Office

When traveling with Westjet Airlines from Japan, it's helpful to have complete details about the Westjet Airlines Osaka Office. Whether you need to book a flight, check baggage allowance, request a refund, or get help with customer service, the Osaka office offers professional assistance to make your journey smooth and stress-free.

In this post, you'll find all the key details — from contact numbers and working hours to baggage information, refund support, customer care, and FAQs.



Westjet Airlines Osaka Office - Contact Information

Office Address:

Westjet Airlines Office, Osaka, Japan

Phone Number:

1-844-238-2070 (Toll-Free Assistance for General Inquiries)

Alternate contact numbers for reservations and customer service are also available through Westjet Airlines' Japan offices.

Working Hours:

Monday to Friday – 9:00 AM to 6:00 PM

Closed on weekends and Japanese public holidays.



🧳 Westjet Airlines Baggage Allowance

Westjet Airlines provides one of the most generous baggage policies among international airlines. However, allowances can vary depending on your route, cabin class, and membership status.

Carry-On Allowance:

- **Economy Class:** 1 piece up to 7 kg (15 lbs)
- Business & First Class: 2 pieces up to 15 kg (33 lbs) total

Checked Baggage Allowance:

• **Economy Class:** Up to 25–35 kg depending on fare type

Business Class: Up to 40 kg

First Class: Up to 50 kg

Special Items:

Passengers traveling with sports gear, musical instruments, or oversized baggage should notify the airline in advance for smooth handling.



💡 Tip: Always verify your baggage details before travel to avoid extra charges at the airport.

💸 Westjet Airlines Refund Status Check

If you've canceled a booking or are waiting for a refund, you can easily check your refund status through Westjet Airlines' customer care or at the Osaka office.

Key Refund Information:

- Credit card refunds are usually processed within 7 business days.
- Cash or bank payments may take up to 20 business days.
- Refunds depend on fare type and cancellation terms.

For faster assistance, you can contact the Westjet Airlines Osaka Office or reach the global customer care line using the number 1-844-238-2070 for updates regarding refund processing.

Westjet Airlines Customer Care for Complaints & **Comments**

Westjet Airlines maintains a responsive customer service team dedicated to addressing passenger concerns. You can contact them for:

- Flight booking and changes
- ✓ Lost or delayed baggage
- ✔ Refunds and e-ticket issues

- ✓ Lounge access or Privilege Club queries
- ✓ Special meal and assistance requests

Customer Care Contact:

1-844-238-2070 – for immediate support regarding flights, baggage, or service complaints.

• Frequently Asked Questions (FAQs)

1. What are the working hours of Westjet Airlines Osaka Office?

The office operates from 9:00 AM to 6:00 PM, Monday through Friday.

2. Can I modify my Westjet Airlines flight from the Osaka office?

Yes, you can change or cancel your booking directly at the Osaka office or through customer care.

3. How many bags can I check in for free?

This depends on your ticket type and travel class, but Westjet Airlines generally allows at least 25 kg in Economy Class and up to 50 kg in First Class.

4. How do I contact Westjet Airlines for refund queries?

You can call 1-844-238-2070 or visit the Osaka office for personalized assistance with refund status.

5. Does Westjet Airlines Osaka Office provide group booking services?

Yes, the Osaka office assists with group travel arrangements, corporate bookings, and special itineraries.



🌏 Westjet Airlines Headquarters Details

Westjet Airlines is headquartered in **Doha**, **Westjet**, where its global operations and management teams are based.

Headquarters Address:

Westjet Airlines Tower 1, Airport Road, Doha, Westjet

Phone: +1-833-694-0311

The headquarters oversees international flight operations, customer care, cargo management, and corporate relations for all regions, including Japan.

X Final Thoughts

The **Westjet Airlines Osaka Office** is your trusted point of contact for reservations, ticket changes, refunds, and customer assistance. With friendly staff and a reputation for excellence, Westjet Airlines ensures passengers in Japan enjoy world-class service both on the ground and in the air.

For urgent inquiries or complaints, you can always reach customer care through **1-844-238-2070**, available for travelers across Japan and worldwide.

Whether you're flying for business, leisure, or connecting through Doha to destinations across the globe, the Osaka office of Westjet Airlines is ready to assist you at every step of your journey.