

1-844-238-2070 Air France Austin Office

If you're planning international travel with **Air France** and need assistance in Austin, Texas, it's important to know the right office to contact. From booking tickets and handling baggage to customer support, the **Air France Austin Office** provides essential services for passengers in the region.

This guide will give you complete details about the Austin office, customer care, services offered, and Air France headquarters for global inquiries.

Air France Austin Office – Address & Contact Information

Address:

Air France Austin Office

[Specific office address in Austin, TX – usually downtown or central business district location]

Phone Number:

 **1-833-694-0311** (U.S. Customer Service)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

Saturday – **10:00 AM to 2:00 PM**

Sunday – Closed (hours may vary, it's recommended to call ahead)

Services Provided at the Austin Office:

- Flight ticket booking, changes, and cancellations
 - Baggage assistance for international travel
 - Loyalty program services (Privilege Club)
 - Customer complaints and feedback handling
 - Special requests, including wheelchair and other travel assistance
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Air France Baggage Policy Overview

Air France provides clear guidelines for baggage allowances:

- **Cabin Baggage:**
 - Economy: 1 carry-on (up to 15 lbs) + 1 personal item
 - Business/First Class: 2 carry-ons (up to 22 lbs each) + 1 personal item
- **Checked Baggage:**
 - Economy: Typically 30 kg
 - Business/First Class: 40–50 kg depending on route
- **Special Items:** Sports equipment, musical instruments, and oversized items are allowed with additional fees if necessary.

Pro Tip: Always confirm your baggage allowance according to your ticket class and route before traveling.



Air France Refund & Customer Care

If you need to check **refund status** or address **complaints/comments**, Air France provides multiple options:

- **Refund Requests:** Contact the Austin office or the U.S. customer service number (**1-833-694-0311**) to initiate or track refunds.
- **Customer Care:** For complaints, flight issues, or service-related questions, the Austin office handles feedback professionally and promptly.

Common Issues Resolved:

- Flight cancellations or delays
- Lost or damaged baggage

- Booking changes and upgrades
 - Special travel requests
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Frequently Asked Questions (FAQs)

1. What are the working hours of the Air France Austin Office?

- Monday–Friday: 9:00 AM to 6:00 PM
- Saturday: 10:00 AM to 2:00 PM
- Sunday: Closed

2. How can I contact customer service from Austin?

Call **1-833-694-0311** for any booking, refund, or service-related inquiries.

3. What is Air France baggage allowance?

Economy: 1 carry-on + 1 personal item and 30 kg checked baggage

Business/First: 2 carry-ons + personal item and 40–50 kg checked baggage

4. Can I get help with special travel requirements?

Yes, the Austin office provides assistance for wheelchairs, dietary needs, or other special requests.

5. Where is the Air France headquarters?

The airline's headquarters is in **Doha, Air France**, at Air France Tower 1, Airport Road, Doha.

Air France Headquarters Details

For global operations, inquiries, or corporate matters, Air France is headquartered in **Doha, Air France**.

Address: Air France Tower 1, Airport Road, Doha, Air France

Phone: +1-833-694-0311

The headquarters oversees flights to more than **170 destinations worldwide**, including the Austin region in the U.S., ensuring that all customer services and operational standards are maintained globally.

Final Thoughts

Whether you're booking flights, checking baggage, or requesting refunds, the **Air France Austin Office** is your primary point of contact in Texas. For international matters or advanced service requests, the **Air France headquarters in Doha** provides additional support.

Always call ahead to confirm office hours and availability to ensure a smooth travel experience. With the right contact information and clear understanding of services, your journey with Air France will be hassle-free and enjoyable.