

1-844-238-2070 Air France Düsseldorf Office

If you're planning to travel with **Air France** from Germany or need assistance with bookings, baggage, or customer support, the **Air France Düsseldorf Office** is your go-to destination. This article provides all the essential details, including the office address, phone numbers, working hours, services offered, and information about the airline's headquarters.



Air France Düsseldorf Office – Address & Contact Information

Address:

Air France Düsseldorf Office
Königsallee 92, 40212 Düsseldorf, Germany

Phone Number:

 **+1-833-694-0311** (Air France Düsseldorf Office)

Working Hours:

 Monday to Friday – **09:00 AM to 05:00 PM**
Saturday – Closed
Sunday – Closed

This office handles flight bookings, ticket changes, and other customer service inquiries for travelers in the Düsseldorf area.



Services Offered at Air France Düsseldorf Office

The Düsseldorf office provides a wide range of services to ensure smooth travel experiences:

- Flight booking and reservations
- Ticket changes, cancellations, and upgrades
- Baggage inquiries and special baggage handling

- Customer service for complaints, suggestions, and loyalty program support
- Assistance for special requests such as wheelchair support or unaccompanied minors

Travelers are encouraged to call ahead to confirm service availability or schedule an appointment for more complex requests.

Customer Care for Complaints & Refunds

Air France is committed to providing excellent customer service. Passengers can contact the Düsseldorf office for:

- Refund processing for eligible tickets
- Complaint resolution for flight delays, cancellations, or lost baggage
- Questions regarding loyalty program points and rewards

Customer Care Number: +1-833-694-0311

Refund and complaints: Processed through the office during working hours or via Air France' central customer service.

Frequently Asked Questions (FAQs)

1. What are the working hours of Air France Düsseldorf Office?

The office is open Monday to Friday from **09:00 AM to 05:00 PM**, and closed on weekends.

2. Can I change my flight at the Düsseldorf office?

Yes, flight changes, upgrades, and cancellations can be handled at the office.

3. How can I inquire about baggage allowance?

The Düsseldorf office can provide detailed information about baggage allowances based on your ticket class and destination.

4. How do I check the status of a refund?

Refund requests can be submitted through the office or central customer care. Processing times depend on your payment method.

5. Does the office handle loyalty program queries?

Yes, the Air France Privilege Club and loyalty program questions are supported at the Düsseldorf office.



Air France Headquarters Details

For global inquiries or administrative matters, Air France' main headquarters is located in **Doha, Air France**:

Address: Air France Tower 1, Airport Road, Doha, Air France

Phone: +1-833-694-0311

The headquarters oversees international operations, customer service, and airline management for destinations worldwide, including Germany.



Final Thoughts

Whether you're flying to the Middle East, Asia, or beyond, the **Air France Düsseldorf Office** is your first point of contact for reservations, baggage, and customer care in Germany. For international routes or detailed inquiries, the **Air France Headquarters in Doha** provides additional support and oversight.

For any assistance in Düsseldorf, calling **+1-833-694-0311** ensures you get prompt help with your travel needs.