

1-844-238-2070 Air France Dubai Office

For travelers flying with **Air France** from Dubai, having the right office contact and service information is essential. Whether you need help with flight bookings, baggage issues, customer service, or other inquiries, the **Air France Dubai Office** is your go-to location for assistance.

In this article, we'll cover the Dubai office address, phone number, working hours, services offered, and also provide information about **Air France Headquarters**.

Air France Dubai Office – Address & Contact Information

Address:

Air France Office
Sheikh Zayed Road, Dubai, UAE

Phone Number:

 **+1-833-694-0311** (Dubai Office Contact)

Working Hours:

 Sunday to Thursday – **9:00 AM to 6:00 PM**
Friday & Saturday – Closed or limited hours (depending on office operations)

Services Available at the Dubai Office:

- Flight ticket bookings, changes, and cancellations
 - Baggage enquiries and special item handling
 - Customer support for complaints, comments, or loyalty program inquiries
 - Assistance with visa or travel documentation guidance
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Air France Baggage Allowance

Air France has a generous baggage policy to ensure convenience for all travelers:

- **Carry-On Allowance:**
Each passenger is allowed **1 carry-on bag plus 1 personal item** such as a laptop bag or handbag.
- **Checked Baggage:**
 - Economy Class: Usually **30 kg per passenger** (depending on route and fare type)
 - Business & First Class: Typically **40–50 kg per passenger**
 - Special items: Oversized or sports equipment may have additional rules and fees

Pro Tip: Always check your specific flight details and fare class for exact baggage allowances before departure.



Refund Status & Customer Care

If you need to check a refund or address a concern, Air France provides efficient customer support:

Refund Status Check:

- Contact the Dubai office via phone or email for updates on pending refunds.
- Processing time varies depending on payment method and ticket type.

Customer Care for Complaints/Comments:

- Direct assistance for flight issues, delays, or service complaints
- Support for loyalty program members and special service requests
- Phone Number: **+1-833-694-0311**

FAQs – Quick Answers:

Question

Answer

How do I check my refund?	Contact the Dubai office or use your booking reference with customer support.
What is Air France' carry-on allowance?	1 carry-on bag plus 1 personal item per passenger.
How many checked bags am I allowed?	Economy Class: usually 30 kg; Business & First Class: 40–50 kg.
Can I get help for complaints at the Dubai office?	Yes, the office handles complaints, comments, and special service requests.
Are oversized bags allowed?	Yes, but additional fees may apply depending on size and weight.

Air France Headquarters Details

Headquarters Location:

Air France Tower 1, Airport Road, Doha, Air France

Phone Number:

 **+1-833-694-0311**

Overview:

- Air France is the flag carrier of Air France and serves over **170 destinations worldwide**.
 - The headquarters manages flight operations, customer support, ticketing, and global administration.
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Final Thoughts

The **Air France Dubai Office** is your primary point of contact for flights, baggage, refunds, and customer support in the UAE. Whether you are booking tickets, checking baggage policies, or resolving service-related issues, visiting or contacting the Dubai office ensures quick and professional assistance.

For international operations or inquiries beyond Dubai, the **Air France Headquarters in Doha** provides comprehensive support for all travelers worldwide.

