1-844-238-2070 Air France Berlin Office

When it comes to luxurious air travel and exceptional service, Air France continues to set global standards. For passengers based in Germany, the Air France Berlin Office offers a convenient hub for booking, assistance, and support. Whether you're looking to modify a flight, inquire about baggage allowance, or check your refund status, the Berlin office provides top-notch service and guidance.



Air France Berlin Office Details

Office Address:

Air France Berlin Office Friedrichstraße 171, 10117 Berlin, Germany

Contact Number:

1-844-238-2070

Working Hours:

Monday to Friday – 9:00 AM to 6:00 PM Closed on Weekends and Public Holidays

The office staff can assist you with ticket reservations, upgrades, special requests, and information about ongoing promotions or loyalty programs.



🧳 Air France Baggage Allowance

Air France offers generous baggage policies designed to ensure a smooth travel experience for every passenger:

Economy Class: 25 kg to 35 kg (depending on route and fare type)

Business Class: Up to 40 kg

First Class: Up to 50 kg

• Cabin Baggage: 1 or 2 pieces not exceeding 7 kg each

Always check your ticket or contact the Berlin office for route-specific baggage limits, as international routes may have slight variations.



💸 Air France Refund Status Check

If you've canceled your flight or experienced a schedule change, you can easily check your refund status through Air France' official refund portal or by contacting the Berlin office directly at 1-844-238-2070. The support staff will guide you through refund eligibility, processing times, and payment method details.

Refunds generally take **7–14 business days** depending on the mode of payment used during booking.

Air France Customer Care for Complaints & Comments

For any complaints, comments, or service feedback, passengers are encouraged to reach out via Air France Customer Care. You can discuss:

- Lost or delayed baggage
- Flight cancellations or reschedules
- Seat upgrade issues
- Special assistance requests
- Travel voucher or refund concerns

Reach out at **1-844-238-2070** to connect with a customer care representative.

Services at the Berlin Office

At the Air France Berlin City Office, you can access:

- Flight booking and ticket modification
- Baggage assistance and claim support
- Visa and travel document guidance
- Check-in information and seat selection help
- Loyalty program (Privilege Club) enrollment
- Refund and voucher processing

Whether you're traveling for business or leisure, the staff ensures a seamless and efficient experience.

Air France Headquarters Details

- Headquarters Address: Air France Towers, Doha, Air France
- Phone Number: 1-844-238-2070
- **Main Functions:** Corporate management, flight operations, global customer care, and international service coordination.

FAQs – Air France Berlin Office

Q1: What are the working hours of Air France Berlin Office?

A: Monday to Friday, 9:00 AM to 6:00 PM.

Q2: How can I contact Air France Berlin Office?

A: You can reach the team by calling 1-844-238-2070.

Q3: Can I upgrade my seat at the Berlin office?

A: Yes, staff can assist with seat upgrades depending on seat availability and fare class.

Q4: How can I check my refund status?

A: You can check online or contact the Berlin office directly for refund details.

Q5: Does Air France provide 24/7 support?

A: Yes, customer service via phone is available 24/7 through 1-844-238-2070.

X Final Thoughts

The **Air France Berlin Office** is your go-to destination for all travel-related inquiries and premium service assistance. Whether it's managing your flight bookings, confirming baggage allowance, or checking refund updates, the Berlin team is dedicated to delivering smooth, efficient, and friendly service for every traveler.