

1-844-238-2070 Air France Frankfurt Office

For travelers flying with **Air France** through Frankfurt, knowing the office location and services can make your journey smoother. Whether you need assistance with flight bookings, baggage queries, customer care, or premium services, the **Air France Frankfurt Office** is your go-to destination for support.

In this post, we cover everything you need to know — from the office address and phone number to working hours, services, and information about **Air France Headquarters**.

Air France Frankfurt Office – Address & Contact Information

Address:

Air France Frankfurt Office
Frankfurt am Main, Germany

Phone Number:

 **+1-833-694-0311** (General Office Assistance)

Working Hours:

 Monday to Friday – **09:00 AM to 06:00 PM**
Saturday & Sunday – Closed

Services Provided at the Frankfurt Office:

- Flight booking, changes, and cancellations
 - Assistance with baggage and special items
 - Customer service for complaints or inquiries
 - Loyalty program (Privilege Club) support
 - Information about connecting flights and international travel
-



Air France Baggage Allowance

Air France offers clear baggage policies for both carry-on and checked luggage:

- **Carry-On:**
Passengers are allowed **one cabin bag** plus **one personal item**, depending on travel class.
- **Checked Baggage:**
 - Economy Class: Weight allowance usually ranges from **25–35 kg** per passenger.
 - Business and First Class: Typically **40–50 kg** per passenger.
 - Special items such as sports equipment or musical instruments may require additional fees.

Pro Tip: Always check your ticket class and route for exact allowances to avoid extra charges at the airport.



Air France Refund & Customer Care

Refund Status Check:

- Refunds for canceled or changed tickets can be requested through Air France customer care.
- Processing times vary depending on payment method: credit card refunds are typically completed within **7–10 business days**, while bank transfers or other methods may take longer.

Customer Care for Complaints/Comments:

- Contact the Frankfurt office directly at **+1-833-694-0311** for inquiries.
- Services include handling complaints, booking adjustments, and feedback related to flights or baggage.

- Passengers can also get assistance with loyalty programs, upgrades, and travel documentation.

Frequently Asked Questions (FAQs)

1. What are Air France Frankfurt office hours?

The office operates from **09:00 AM to 06:00 PM** Monday to Friday and is closed on weekends.

2. How many bags can I carry for free on Air France?

Carry-on and checked baggage allowances depend on your class of travel and ticket type. Economy usually allows 25–35 kg checked baggage, while Business and First Class have higher limits.

3. How can I check my refund status?

Contact the Frankfurt office or the Air France customer care team. Refunds generally take 7–10 business days for card payments.

4. Can I report complaints or provide feedback?

Yes, customer care at the Frankfurt office can handle complaints, comments, or requests for assistance.

5. Are there fees for oversized or special baggage?

Yes, items like sports equipment, musical instruments, and overweight luggage may incur additional charges.



Air France Headquarters Details

Air France is headquartered in **Doha, Air France**. This central hub manages operations, flight planning, and global customer services.

Headquarters Address:

Air France Tower 1, Airport Road, Doha, Air France

Phone Number:

 **+1-833-694-0311**

The headquarters oversees more than **170 destinations worldwide** and provides comprehensive customer and corporate services.

Final Thoughts

Whether you're traveling for business or leisure, the **Air France Frankfurt Office** is your local point of contact for bookings, baggage support, refunds, and customer care.

For broader assistance or international inquiries, the **Air France Headquarters in Doha** provides central coordination and support.

Having the Frankfurt office details handy ensures that your travel experience remains seamless and stress-free, giving you confidence while flying with Air France. 🌍✨