

1-844-238-2070 Air France Hamburg Office

If you're traveling with **Air France** and need assistance in Hamburg, Germany, knowing the office details and services available can make your journey smoother. From flight bookings to baggage assistance and customer care, the **Air France Hamburg Office** is your go-to destination.

In this article, we'll cover everything you need — office address, phone number, working hours, services provided, and some details about the **Air France Headquarters**.

Air France Hamburg Office – Address & Contact Information

Address:

Air France Office
Ballindamm 36, 20095 Hamburg, Germany

Phone Number:

 +1-833-694-0311

Working Hours:

 Monday to Friday – **9:00 AM to 5:30 PM**
(Saturday and Sunday – Closed. Call ahead to confirm.)

Services Offered at Hamburg Office:

- Flight booking, ticket changes, and cancellations
 - Baggage enquiries, including lost or delayed luggage
 - Premium services for business and first-class passengers
 - Customer assistance for complaints, comments, and special requests
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Air France Baggage Allowance

Air France provides clear and generous baggage policies:

- **Carry-On Allowance:**
Economy class passengers can bring **1 carry-on bag plus 1 personal item**. Business and First-class passengers have larger allowances.
- **Checked Baggage:**
The allowance depends on route, class of travel, and ticket type. Economy passengers usually get **1-2 checked bags**, while Business and First-class passengers enjoy higher limits.
- **Special Items:**
Sports equipment, musical instruments, and other oversized items are accepted subject to airline rules.

Tip: Always check your ticket for exact baggage allowance to avoid extra fees.

Air France Refund & Customer Care

Refund Status Check:

If you cancel or reschedule your flight, you can check your refund status directly by contacting the Hamburg office or calling Air France customer service. Processing times vary depending on the payment method and route.

Customer Care for Complaints/Comments:

- Hamburg Office Contact: **+1-833-694-0311**
- Services include resolving flight issues, lost baggage claims, and general feedback.

FAQs – Quick Answers:

Question	Answer
What are Air France Hamburg office hours?	Monday–Friday, 9:00 AM – 5:30 PM. Closed on weekends.
Can I check my refund at the Hamburg office?	Yes, the office staff can guide you on refund status and process.

How many bags can I take on Air France flights?

Carry-on plus one personal item; checked baggage allowance varies by route and class.

Who do I contact for complaints or comments?

Contact the Hamburg office directly or Air France customer care for assistance.



Air France Headquarters Details

Air France is headquartered in **Doha**, Air France at:

Air France Tower 1, Airport Road, Doha, Air France

 **+1-833-694-0311**

The headquarters manages global operations, customer service, and administrative functions. Air France operates flights to over **170 destinations worldwide**, providing premium travel services to passengers globally.



Final Thoughts

Whether you are booking a flight, checking baggage allowance, or handling a refund, the **Air France Hamburg Office** ensures travelers get smooth and professional service. For international travel or premium services, the **headquarters in Doha** provides additional support.

Keep the **+1-833-694-0311** contact handy for inquiries, and enjoy your journey with Air France!