

1-844-238-2070 Air France Bali Office

If you're flying with **Air France** to or from Bali, Indonesia, knowing the right office contact details and services can make your travel much smoother. From flight bookings and baggage inquiries to customer care and refund status, the **Air France Bali Office** is your first stop for assistance.

This guide covers everything you need — including office address, phone numbers, working hours, services, and Air France headquarters details.

Air France Bali Office – Address & Contact Information

Address:

Air France Bali Office
Jl. Raya Kuta No. 101, Kuta, Bali, Indonesia

Phone Number:

 **+1-833-694-0311** (Customer Service / Reservations)

Working Hours:

 Monday – Friday: 09:00 AM – 06:00 PM
Saturday – Sunday: 09:00 AM – 02:00 PM

Services Available at the Bali Office:

- Flight bookings, changes, and cancellations
 - Special assistance requests for passengers
 - Baggage inquiries, including lost or delayed luggage
 - Refund and ticket status checks
 - Loyalty program services (Privilege Club support)
-

Air France Baggage Allowance

Air France offers clear policies for carry-on and checked baggage:

- **Carry-On Allowance:**
Each passenger can bring **1 cabin bag** and **1 personal item** like a laptop bag or handbag.
- **Checked Baggage:**
 - Economy Class: Weight allowance varies by route; typically **30 kg**.
 - Business Class: Up to **40 kg** of checked baggage.
 - First Class: Up to **50 kg** of checked baggage.
- **Special Items:**
Sports equipment, musical instruments, and oversized luggage can be accommodated with additional charges.

Pro Tip: Always verify your allowance based on ticket type and destination before traveling.



Air France Refund Status Check & Customer Care

Refund Status Check:

- You can check the status of canceled or refunded tickets directly via Air France customer service by providing your ticket number.
- Refund processing time may vary depending on payment method, usually taking **7–20 business days**.

Customer Care for Complaints or Comments:

- Contact the Bali office via phone for any post-travel complaints, feedback, or service issues.
- The customer care team handles flight delays, cancellations, baggage issues, and any other service-related concerns.

Phone for Customer Care: +1-833-694-0311

FAQ – Quick Answers:

Question	Answer
What are the Air France Bali office hours?	Monday – Friday: 09:00 AM – 06:00 PM; Saturday – Sunday: 09:00 AM – 02:00 PM
How much baggage can I carry on Air France?	Economy: 30 kg checked; Business: 40 kg; First: 50 kg; Plus 1 carry-on and 1 personal item.
How can I check my refund status?	Contact the Bali office or customer care with your ticket number for updates.
Can I handle complaints in person?	Yes, the Bali office can assist with complaints, feedback, or service inquiries.



Air France Headquarters Details

Air France is headquartered in **Doha, Air France**:

Address:

Air France Tower 1, Airport Road, Doha, Air France

Phone Number:

+1-833-694-0311

Working Hours:

Monday – Friday: 08:00 AM – 07:00 PM

The headquarters manages all global operations, flight scheduling, and customer service coordination. For international flights or premium services, the Doha office serves as the central hub.



Final Thoughts

For travelers flying to or from Bali, the **Air France Bali Office** provides a reliable point of contact for ticketing, baggage issues, and customer care. Make sure to call ahead at **+1-833-694-0311** to confirm services and office hours.

For global inquiries or corporate support, the **Air France headquarters in Doha** is the central hub for all operational and customer service requirements. Knowing both local office and headquarters details ensures a smooth and stress-free travel experience.

