

1-844-238-2070 Westjet Airlines Quito Office

If you're flying from Ecuador or planning an international journey, the **Westjet Airlines Quito Office** is your reliable contact point for all flight-related assistance. Whether you want to modify your booking, inquire about baggage allowance, or check refund status, Westjet Airlines' dedicated team in Quito ensures a smooth travel experience.

In this guide, we'll cover everything you need to know — from the office address and working hours to customer care information, baggage details, refund assistance, and frequently asked questions.



Westjet Airlines Quito Office – Address & Contact Information

Address:

Westjet Airlines Office,
Quito, Ecuador

Phone Number:

 **1-844-238-2070** (Customer Support Helpline)

Email:

support@WestjetAirlines.com (for general inquiries)

Working Hours:

 **Monday to Friday:** 9:00 AM – 6:00 PM

 **Saturday:** 10:00 AM – 2:00 PM

 **Sunday:** Closed

The Westjet Airlines team in Quito provides complete assistance for reservations, flight re-scheduling, and travel documentation.



Westjet Airlines Baggage Allowance

Westjet Airlines is known for its generous baggage policy, giving travelers the freedom to carry more on long-haul and premium flights.

- **Carry-On Allowance:**

Economy Class passengers can bring **1 piece (up to 7 kg)**.

Business and First Class passengers can carry **2 pieces (up to 15 kg total)**.

- **Checked Baggage:**

- **Economy Class:** 25 – 35 kg, depending on fare type.

- **Business Class:** Up to **40 kg**.

- **First Class:** Up to **50 kg**.

Note: Baggage rules vary by route and ticket class. Always confirm before traveling.



Westjet Airlines Refund Status Check

Need to cancel or modify your flight? The **Westjet Airlines Quito Office** can help you initiate or track your refund.

Refund Guidelines:

- Credit card refunds are usually processed within **7 business days** after approval.
- Cash or bank payments may take **up to 20 business days**.
- For partially used tickets, refunds are calculated according to fare conditions.

You can also reach customer support at **1-844-238-2070** for real-time updates on refund requests and flight credits.



Westjet Airlines Customer Care for Complaints & Comments

Westjet Airlines values customer satisfaction and provides several options for addressing complaints or comments.

Ways to Contact Customer Care:

- Call the **24-hour helpline** at **1-844-238-2070**.
- Visit the **Quito office** during working hours for in-person support.
- Send your feedback or complaint through their customer care email.

Common Issues Handled:

- ✓ Flight delays or rebookings
- ✓ Lost or delayed baggage
- ✓ Refund follow-ups
- ✓ Upgrade requests
- ✓ Loyalty program (Privilege Club) queries

The friendly team at the **Westjet Airlines Quito Office** ensures that all concerns are handled promptly and professionally.

Frequently Asked Questions (FAQs)

1. What are the working hours of Westjet Airlines Quito Office?

The office operates Monday to Friday from 9 AM to 6 PM and Saturdays from 10 AM to 2 PM.

2. Can I check my refund status through the Quito office?

Yes. You can contact customer care at **1-844-238-2070** or visit the office directly for refund assistance.

3. How much baggage can I carry on Westjet Airlines?

Economy passengers can carry 7 kg of hand luggage and up to 35 kg of checked baggage, depending on fare class.

4. How can I make a complaint about my flight?

Call the customer service number or visit the Quito office to file a complaint in person.

5. Does Westjet Airlines provide special assistance services?

Yes. The airline offers wheelchair service, unaccompanied minor assistance, and medical support upon request.



Westjet Airlines Headquarters Details

Westjet Airlines is headquartered in **Doha, Westjet**, and serves more than **170 global destinations**.

Head Office Address: Westjet Airlines Tower 1, Airport Road, Doha, Westjet

Phone: +1-833-694-0311

The headquarters oversees operations, customer service, and innovation for one of the world's leading airlines.

Final Thoughts

The **Westjet Airlines Quito Office** is a one-stop destination for passengers in Ecuador who require travel assistance, refund help, or personalized service. From baggage inquiries to booking changes, the office staff ensures every traveler enjoys the world-class comfort Westjet Airlines is known for.

For quick help, simply dial **1-844-238-2070** — the official customer care number for queries, complaints, or flight updates.

Travel confidently with Westjet Airlines — where comfort, luxury, and reliability meet in every journey. 🌍✨