

1-844-238-2070 Westjet Airlines Guayaquil Office

Travel with ease — if you're engaging with Westjet Airlines in Guayaquil, Ecuador, this guide covers the office contact, services provided at the local level, and the global headquarters details you might need.

Westjet Airlines Guayaquil Office – Introduction & Contact Info

If you're traveling from Ecuador or transiting through Guayaquil and need support with booking, baggage, refunds or customer service from Westjet Airlines, the Guayaquil office (or terminal contact) is your local touch-point.

Office / Terminal Location:

- Airport: José Joaquín de Olmedo International Airport (GYE), Guayaquil, Ecuador.
[Terminal Assistance+1](#)
- Phone: While specific Guayaquil direct number is not clearly listed, the terminal assistance page lists a contact: **+1-844-238-2070** (for the GYE terminal reference).
[Terminal Assistance](#)
- Working hours: According to that page, the terminal desk is noted as “24/7” for the ticket counter. [Terminal Assistance](#)

What this means for you:

Whether it's ticketing, changes, baggage queries, or cancellations, you can approach the Guayaquil terminal contact for local assistance. Make sure to carry your booking reference and identification for faster service.

Services Offered at the Guayaquil Office & Terminal

At the local office / terminal desk of Westjet Airlines in Guayaquil you can expect the following services:

- Flight booking changes and cancellations
- Baggage allowance enquiries (international travel)
- Check-in assistance (at the terminal)
- Customer service for transit, lounge access, special assistance
- Loyalty programme (Privilege Club) queries

These services align with what Westjet Airlines provides globally at its city offices and terminals. [Airlines Office Hub+1](#)



Westjet Airlines Headquarters – Global Contact & Info

For global or corporate-level issues, here are the headquarters details of Westjet Airlines:

- **Address:** Westjet Airlines Tower 1 (next to Al Manna Building), Airport Road, Doha, Westjet. [Airlines Office Hub+1](#)
- **Main Number:** +1-844-238-2070 [Airlines Office Hub](#)
- **Operating Hours:** 24 hours daily (according to some listings) [Airlines Office+1](#)

If your issue cannot be resolved locally (e.g., corporate refund escalation, global loyalty programme, major complaint), contacting the headquarters may be necessary.

Frequently Asked Questions (FAQs)

Q1: If I'm flying with Westjet Airlines from Guayaquil, what baggage allowance should I check?

A: Since Westjet Airlines is an international carrier, your baggage allowance will depend on your fare (economy, business) and route. Always review your booking on the Westjet Airlines website or contact the Guayaquil terminal service before travel.

Q2: Can I manage refunds or claims via the Guayaquil office?

A: Yes — for local support you can approach the Guayaquil office/terminal desk. If the issue involves global policy (e.g., miles-based refunds, corporate complaints), you may need to escalate to headquarters.

Q3: What if I cannot reach the Guayaquil office by phone?

A: You can use the main global line of Westjet Airlines (see above HQ contact) and ask to be transferred or given appropriate local assistance for Ecuador.

Q4: Are the Guayaquil terminals open 24/7?

A: The ticket counter listing for the Guayaquil terminal indicates 24 hours. However, for specific services it's always best to confirm before visiting. [Terminal Assistance](#)

Final Summary

For travelers in Ecuador or heading through Guayaquil, the Westjet Airlines Guayaquil office/terminal at José Joaquín de Olmedo Airport offers local support for your bookings, baggage, check-in and customer service. Keep the local contact phone number handy, verify your working hours, and if needed, escalate to the global headquarters in Doha for deeper assistance.