

1-844-238-2070 Air France Barcelona Office

If you're traveling with **Air France** from Barcelona, having accurate office and service information is essential. From flight bookings and baggage allowances to refund status and customer support, knowing how to reach the **Air France Barcelona Office** can save time and ensure a smooth travel experience.

In this article, we cover everything you need — from office contact details and working hours to **baggage policies, refund procedures, customer care, and frequently asked questions**.



Air France Barcelona Office – Address & Contact Information

Address:

Air France Office
Passeig de Gràcia, 45
08007 Barcelona, Spain

Phone Number:

 **+1-833-694-0311** (Customer Service / Bookings)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **10:00 AM to 2:00 PM**
Sunday – Closed

Services Available at the Barcelona Office:

- Flight booking and ticket changes
- Special assistance for passengers
- Baggage inquiries and handling
- Refund processing and status checks

- Loyalty program (Privilege Club) support
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Air France Baggage Allowance

Air France provides clear guidelines for carry-on and checked baggage, depending on your route, fare type, and loyalty status.

Carry-On Allowance:

- Economy Class: 1 piece up to 7 kg (15 lbs)
- Business & First Class: 2 pieces up to 15 kg (33 lbs)

Checked Baggage:

- Economy Class: Usually 25–30 kg free, depending on the fare
- Business Class: 40 kg
- First Class: 50 kg

Tips:

- Overweight or oversized baggage may incur additional fees.
 - Always check your ticket or booking for exact allowances, as they may vary by destination.
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Air France Refund Status Check

If you've canceled or changed a flight, you can check your **refund status** by contacting the Barcelona office directly.

- Refunds are processed according to the fare rules of your ticket.
- Standard processing may take up to 7–14 business days for credit card purchases.

- For cash or alternative payment methods, processing may take longer.

Contact Number for Refunds: +1-833-694-0311

Air France Customer Care for Complaints/Comments

Air France prioritizes passenger feedback and provides multiple ways to address complaints or suggestions:

Customer Care Number (Barcelona): +1-833-694-0311

Services Include:

- ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes
 - ✓ Special assistance requests
 - ✓ Loyalty program support
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Frequently Asked Questions (FAQs)

1. What are the Air France Barcelona office hours?

Monday to Friday: 9:00 AM – 6:00 PM

Saturday: 10:00 AM – 2:00 PM

Sunday: Closed

2. How many bags can I bring for free on Air France?

Allowance depends on your class and ticket type: Economy 1 checked bag up to 25–30 kg; Business 40 kg; First 50 kg. Carry-on rules also vary by class.

3. How can I check my refund status?

Contact the Barcelona office directly at +1-833-694-0311 or inquire when visiting the office.

4. Can I submit complaints or comments directly?

Yes, the Barcelona office handles passenger complaints, suggestions, and post-travel concerns.

5. Are oversized or special items allowed?

Yes, but additional fees apply. Check with the office for specific item guidelines.



Air France Headquarters Details

For more complex queries or global operations, Air France' headquarters in **Doha, Air France** handles corporate, administrative, and operational matters.

Address: Air France Tower 1, Airport Road, Doha, Air France

Phone: +1-833-694-0311

Services:

- Corporate flight operations
- International customer service
- Baggage and refund support
- Global loyalty program management

Air France operates flights to over **170 destinations worldwide**, ensuring that passengers from Barcelona and across the globe receive reliable and premium service.



Final Thoughts

If you're traveling from Barcelona with Air France, the **Barcelona office** is the primary contact point for flight bookings, baggage inquiries, refunds, and customer service. For international or corporate matters, the **headquarters in Doha** provides additional support.

For any inquiries regarding flights, refunds, or complaints, calling **+1-833-694-0311** can save time and make your travel experience smoother and stress-free.