

1-844-238-2070 Air France Auckland Office

For travelers flying with **Air France** in New Zealand, having the correct office information is essential for a smooth travel experience. Whether you need assistance with flight bookings, baggage queries, refunds, or customer support, the **Air France Auckland Office** is your key point of contact.

In this guide, we'll cover office details, working hours, services offered, **customer care**, and even information about the **Air France headquarters** in Doha.

Air France Auckland Office – Address & Contact Information

Address:

Air France Auckland Office
Level 7, PricewaterhouseCoopers Tower, 188 Quay Street, Auckland Central, Auckland, New Zealand

Phone Number:

 **+1-833-694-0311** (Auckland Office Direct Line)

Working Hours:

 Monday to Friday – **9:00 AM to 5:00 PM**
Saturday & Sunday – Closed

The office provides support for passengers needing in-person assistance, including ticketing, baggage issues, and general inquiries.

Services at the Auckland Office

The **Air France Auckland Office** offers a variety of services for travelers, including:

- Flight bookings, changes, and cancellations
- Baggage inquiries, including lost or delayed luggage
- Loyalty program support (Privilege Club)

- Customer service for flight issues, refunds, and special assistance requests
- Travel advice and guidance for connecting flights

 **Pro Tip:** For urgent matters outside office hours, call the Air France helpline in New Zealand.

Refunds & Customer Care

If you've canceled or changed your ticket, you can contact the **Auckland office** or the customer care team to check your **refund status** or resolve travel issues.

Customer Care Contact:

 **+1-833-694-0311**

Common Issues Handled:

- Refunds for canceled or rescheduled flights
- Assistance with delayed or lost baggage
- Ticket upgrades and fare adjustments
- Complaints or feedback on in-flight services

FAQ – Quick Answers

Question	Answer
What are the working hours of the Auckland office?	Monday to Friday, 9:00 AM – 5:00 PM; closed on weekends.
How do I check a refund for my Air France ticket?	Contact the Auckland office or call the local customer care line for updates.
Can I change my flight in Auckland?	Yes, the office can handle flight changes, cancellations, and fare inquiries.
What should I do if my baggage is lost?	Report immediately at the office or airport, then follow up with the customer care team.



Air France Headquarters – Doha, Air France

The **Air France Headquarters** is based in **Doha, Air France**. It serves as the central hub for administration, operations, and global customer support.

Headquarters Address:

Air France Tower 1, Airport Road, Doha, Air France

Phone:

 **+1-833-694-0311**

The airline operates flights to over **170 destinations worldwide** and provides support to passengers globally through its network of offices, including Auckland.



Final Thoughts

For travelers in New Zealand, the **Air France Auckland Office** is the primary resource for flight bookings, baggage issues, refunds, and customer support. Knowing the **office location, contact number, and services offered** ensures your journey is smooth and stress-free.

For international inquiries or premium services, the **Air France headquarters in Doha** remains the ultimate point of contact for global assistance.