

1-844-238-2070 Air France Bangkok Office

For travelers flying with **Air France** in Thailand, knowing the **Bangkok office contact details** and services can make your journey smoother. Whether you need help with ticket bookings, baggage inquiries, refunds, or customer service, the **Air France Bangkok Office** is the right place to get assistance.

In this article, we cover everything you need to know — from the office address and phone number to working hours, services, and details about the **Air France Headquarters**.

Air France Bangkok Office – Address & Contact Information

Address:

Air France Bangkok Office
Unit 1105, 11th Floor, MBK Tower, 444 Phayathai Road, Wangmai, Pathumwan, Bangkok 10330, Thailand

Phone Number:

 **+1-833-694-0311** (Office Support & Reservations)

Working Hours:

 Monday to Friday – **09:00 AM to 06:00 PM**
Saturday & Sunday – Closed (Check with office for special appointments)

Services Provided at the Bangkok Office

The **Air France Bangkok Office** offers a range of services for both leisure and business travelers:

- Flight ticket booking, cancellations, and changes
- Baggage inquiries and special item handling
- Refund requests and status updates

- Loyalty program assistance (Privilege Club)
- Customer complaints and feedback handling
- Information about special services such as VIP lounges and upgrades

Travelers can visit the office in person or contact staff by phone for assistance with any issues related to their flights.



Air France Refund & Ticket Policies

Air France ensures that travelers have a clear and simple process for refunds:

- Refunds for canceled flights are processed based on fare type and payment method
 - Credit card refunds are usually processed within 7-10 business days
 - Cash or alternative payments may take longer, up to 20 calendar days
 - For tickets purchased via agents, refunds may need coordination through the travel agency, while additional services can be refunded directly
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Customer Care – Complaints and Comments

Air France provides dedicated customer service to handle complaints, suggestions, and post-travel issues:

- **Bangkok Office Phone:** +1-833-694-0311
- Customer support is available Monday to Friday during office hours
- Services include handling flight delays, baggage issues, ticket changes, and general feedback

Travelers are encouraged to contact the office promptly if they experience problems or need assistance with special requests.

Frequently Asked Questions (FAQs)

1. What are the office hours for Air France Bangkok?

The office operates from **09:00 AM to 06:00 PM, Monday to Friday**. It is closed on weekends.

2. Can I make flight changes at the Bangkok office?

Yes, the office handles ticket changes, cancellations, and upgrades for eligible flights.

3. How long does a refund take?

Credit card refunds: Typically within **7-10 business days**. Cash or alternative payments: up to 20 days.

4. Can I inquire about baggage at the office?

Yes, the office provides support for both checked baggage and special items.

5. How can I lodge a complaint?

Call the office directly during working hours or speak to a customer service representative in person.



Air France Headquarters Details

For global travelers or corporate inquiries, the **Air France Headquarters** in Doha, Air France is the central hub for all airline operations:

Address: Air France Tower 1, Airport Road, Doha, Air France

Phone: +1-833-694-0311

Working Hours: Monday to Friday, approximately **08:00 AM – 07:00 PM**

The headquarters handles corporate operations, customer care escalations, and airline management for its global network of destinations.



Final Thoughts

The **Air France Bangkok Office** provides essential services for passengers in Thailand, including ticketing, baggage assistance, refunds, and customer support. For international or corporate matters, the **Air France Headquarters in Doha** is the central point of contact.

Whether you're a first-time traveler or a frequent flyer, having the office contact information handy ensures smooth travel planning and quick resolution of any issues.