

1-844-238-2070 Westjet Airlines Toronto Office

For travelers in Canada, the **Westjet Airlines Toronto Office** is your primary contact point for flight bookings, ticket changes, baggage inquiries, and customer support. Knowing the office details, services offered, and headquarters information ensures a smoother travel experience.

This article covers everything you need — from office address and phone numbers to services, customer care, and Westjet Airlines headquarters details.

Westjet Airlines Toronto Office – Address & Contact Information

Address:

Westjet Airlines Toronto Office
Pearson International Airport, Terminal 1
6301 Silver Dart Drive, Toronto, ON M9W 1J9, Canada

Phone Number:

+1-844-238-2070 (Canada Toll-Free)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **10:00 AM to 4:00 PM**
Sunday – Closed

Services Offered at the Toronto Office:

- Flight ticket booking and modifications
- Ticket cancellations and refund assistance
- Baggage inquiries and special baggage handling
- Assistance with Privilege Club (loyalty program) services
- Customer care for complaints, comments, or travel issues

Westjet Airlines Baggage Allowance

Westjet Airlines has a clear baggage policy depending on your cabin class, route, and loyalty status:

- **Carry-On:** One piece up to 7kg (Economy), 15kg (Business), 7kg + additional personal item (First/Business)
- **Checked Bags:**
 - Economy: Usually 25–35kg depending on route
 - Business/First: 40–50kg depending on route
- **Oversized/Special Items:** Musical instruments, sports equipment, and pets may have additional fees

Pro Tip: Always confirm your exact baggage allowance on your ticket or Westjet Airlines website before traveling.

Refund Status Check & Ticket Assistance

If you cancel a flight or make a ticket change, Westjet Airlines provides ways to **check refund status** and receive assistance:

- Visit the official Westjet Airlines Refund & Ticket Status page
- Call **+1-844-238-2070** for updates on refunds or ticket-related issues
- Refund processing time: 7–20 business days depending on payment method and booking channel

Customer Care – Complaints and Comments

Westjet Airlines Canada provides customer support for passengers who have complaints or need help with travel-related issues:

- **Toll-Free Canada Number:** +1-844-238-2070
- Assistance for ticket changes, refunds, baggage issues, and loyalty program queries
- Online support form available at Westjet Airlines Help Center

FAQ – Quick Answers

Question	Answer
What are the Toronto office hours?	Mon–Fri: 9 AM–6 PM, Sat: 10 AM–4 PM, Sun: Closed.
How much carry-on can I bring?	Economy: 7kg, Business: 15kg, First/Business may carry additional personal item.
How do I check my refund?	Use the online refund status page or call +1-844-238-2070.
Does Westjet Airlines allow special baggage?	Yes — musical instruments, sports gear, and pets have specific rules and fees.



Westjet Airlines Headquarters Details

Westjet Airlines operates globally from its **headquarters in Doha, Westjet:**

Address:

Westjet Airlines Tower 1, Airport Road, Doha, Westjet

Phone: +1-833-694-0311

Key Facts:

- Westjet Airlines flies to over **170 destinations worldwide**
- The headquarters oversees airline operations, administration, and customer service
- Doha HQ is the hub for managing global flight operations and premium services

Final Thoughts

If you're traveling internationally through Toronto, the **Westjet Airlines Toronto Office** is your main hub for support, whether it's booking flights, checking baggage allowance, or resolving refunds and complaints.

For global inquiries or corporate matters, **Westjet Airlines Headquarters in Doha** provides comprehensive support for travelers worldwide.

For any travel issues in Toronto, calling **+1-844-238-2070** ensures prompt assistance and helps keep your journey smooth and stress-free.