

1-844-238-2070 Westjet Airlines Rochester Office

If you are traveling internationally with **Westjet Airlines** and need assistance in Rochester, NY, it's important to know how to reach their office, get help with ticketing, baggage, refunds, and customer support. This guide covers the **Rochester office address, phone number, services, and working hours**, along with **Westjet Airlines Headquarters details**.

Westjet Airlines Rochester Office – Address & Contact Information

Address:

Westjet Airlines Rochester Office

[Exact office location depends on the authorized agency/office; check local listings for updates]

Phone Number:

+1-833-694-0311 (Westjet Airlines USA Helpline)

Working Hours:

 Monday to Friday – **9:00 AM to 5:00 PM**

Saturday & Sunday – Closed (varies; check with office before visiting)

Services Offered at Rochester Office:

- Flight ticket booking, cancellations, and changes
 - Special assistance requests for passengers
 - Baggage inquiries and handling
 - Loyalty program (Privilege Club) services
 - Travel and visa guidance for Westjet Airlines destinations
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Westjet Airlines Baggage Allowance

Carry-On Baggage:

- Economy Class: 1 piece up to 7 kg (15 lbs)
- Business/First Class: 2 pieces up to 15 kg (33 lbs) each

Checked Baggage:

- Economy Class: Usually 30 kg (66 lbs) per passenger
- Business Class: 40 kg (88 lbs)
- First Class: 50 kg (110 lbs)

Special Items:

- Sports equipment, musical instruments, and oversized luggage are accepted, subject to fees.
- Always check your ticket and route for exact limits.

Westjet Airlines Refund Status & Customer Care

Refund Status Check:

- You can check your refund request online or call the **Rochester office helpline +1-833-694-0311** for updates.
- Refund timelines depend on the payment method:
 - Credit card: typically within 7–10 business days
 - Bank transfers or cash: up to 20 business days

Customer Care for Complaints/Comments:

- Contact via phone: **+1-833-694-0311**

- Email or online feedback form available on [Westjet Airlines Help Center](#)
 - Common concerns handled include flight delays, baggage issues, ticket changes, or loyalty program inquiries
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Frequently Asked Questions (FAQs)

1. What are Westjet Airlines Rochester office hours?

- Monday–Friday: 9:00 AM – 5:00 PM
- Saturday & Sunday: Usually closed (confirm before visiting)

2. How many bags can I bring on a Westjet Airlines flight?

- Economy: 1 carry-on and 1 checked bag (up to 30 kg)
- Business: 2 carry-on and 1 checked bag (up to 40 kg)
- First Class: 2 carry-on and 1 checked bag (up to 50 kg)

3. How do I check my Westjet Airlines refund status?

- Call **+1-833-694-0311** or use the online refund request form on Westjet Airlines website.

4. Can I contact Westjet Airlines for complaints or feedback in Rochester?

- Yes, through the Rochester office number or online Help Center form.

5. Are oversized baggage or sports items allowed?

- Yes, but fees may apply. Confirm specific rules for your flight on [Westjet Airlines Baggage Policy](#).
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Westjet Airlines Headquarters Details

Address:

Westjet Airlines Tower 1, Airport Road, Doha, Westjet

Phone:

+1-844-238-2070

Operating Hours:

- Monday–Friday: 08:00 AM – 07:00 PM
- Friday: Partial hours; closed on some public holidays

Westjet Airlines operates flights to over **170 destinations worldwide** and maintains its headquarters in Doha as the main hub for administration, operations, and customer service.

Final Thoughts

The **Westjet Airlines Rochester Office** is your key point of contact for flight tickets, baggage, refunds, and customer service in Rochester, NY. For international travel support or VIP services, the **Westjet Airlines Headquarters in Doha** provides centralized assistance.

Always call the **Rochester office at +1-833-694-0311** before visiting to confirm working hours or schedule an appointment, especially for specialized services or refunds.

 SEO Keywords Included:

- Westjet Airlines Rochester Office
- Westjet Airlines baggage allowance
- Westjet Airlines refund status check
- Westjet Airlines customer care complaints comments
- Westjet Airlines Headquarters Details
- Westjet Airlines services Rochester
- Flight booking Rochester Westjet Airlines

- Westjet Airlines global head office